

Gentari Go x Café Mesra Campaign 2025 – EV Charging Discounts & Café Mesra Rewards By Gentari Green Mobility Sdn Bhd ("Gentari")

The terms and conditions set forth below ("**Terms**") govern participation in the Gentari Go x Café Mesra 2025 Campaign offering EV charging discounts and Café Mesra rewards:

1. Campaign Overview

a. Campaign Period:

The Gentari Go x Café Mesra Campaign 2025 runs from **27 August 2025** until **30 September 2025**, inclusive of both dates.

b. Eligibility:

The campaign is open exclusively to registered users of the Gentari Go mobile application ("**Users**").

2. How to Participate in the Gentari Go Campaign

a. Participation Steps:

Users must initiate and successfully complete a single electric vehicle (EV) charging session at any of the participating Gentari EV charging stations listed in below ("**Participating Gentari EV Locations**") with a minimum spend of RM43.00 (Ringgit Malaysia Forty-Three), exclusive of any discounts, vouchers, or promotional credits, using the Gentari Go mobile application during the Campaign Period (collectively referred to as a "**Qualifying Transaction**").

b. Campaign Rewards:

Upon the successful completion of a Qualifying Transaction, Users shall be entitled to receive the following rewards, subject to availability and these Terms:

- i. A 15% discount on the charging fees, automatically applied via promo code **GOMESRA** at the point of charging activation at designated Participating Gentari EV Locations ("**Charging Discount**"); and
- ii. A unique promotional code entitling Users to ten percent (10%) off the total receipt at selected Café Mesra outlets, delivered via in-app notification on the Gentari Go mobile application or via email within seventy-two (72) hours of the relevant successful Qualifying Transaction. The Beverage Discount **must be**

redeemed by 5 October 2025, after which it shall expire and no longer be available for redemption. The Beverage Discount shall only be applicable at the selected Café Mesra outlets listed below ("**Participating Café Mesra Locations**").

c. Reward Application:

i. Charging Discount

The 15% discount will be applied instantly to the current charging session upon meeting the eligibility criteria and cannot be deferred, transferred, or applied to any future sessions. If it fails due to technical or operational issues, a unique promo code of equivalent value will be issued via the Gentari Go app for a future charging session at Participating Gentari EV Locations, with usage instructions and validity period provided. The Charging Discount will not be applied if the charging session fails for whatever reason, is unsuccessful, reversed or in an event of a refund. In the event that a charging session is cancelled, unsuccessful, reversed, or otherwise eligible for a refund, only the net amount actually paid by the Users will be refunded. The Charging Discount applied during the session is considered a promotional benefit and will not be refunded or reinstated, regardless of the reason for the refund.

ii. Beverage Discount

Each discount code is valid for one (1) transaction, redeemable only at Participating Café Mesra Locations and must be redeemed by 5 October 2025. The discount applies to the total receipt. Discount codes are not valid for third-party delivery or other purchase channels. Users must verify outlet eligibility before redemption.

d. Reward Limits and Availability:

- i. Each reward type (Charging Discount and Beverage Discount) is limited to a maximum of FIVE HUNDRED (500) redemptions within the Campaign Period.
- ii. Rewards are issued on a first-come, first-served basis, based on the timestamp of each Qualifying Transaction recorded by the Gentari Go mobile application.

- iii. Once the redemption cap for either reward is reached, no further rewards of that type will be granted.
- iv. Users are entitled to receive multiple Charging Discount and Beverage Discount, provided they complete the Qualifying Transactions each time and meet all applicable criteria.

e. Non-Transferability and Non-Exchangeability:

Rewards, discount codes and promo codes are non-transferable, non-exchangeable, and cannot be redeemed for cash or other compensation.

f. Non-Stackable:

Discounts under this Campaign cannot be combined with any other ongoing promotions, offers, or subscriptions including Power Pass and Power Pass Lite.

3. Participating Gentari EV Locations:

No	Locations	No of CPs
1	PETRONAS Sg Besi-Puchong Bypass	2
2	PETRONAS Jalan Sultan Azlan Shah (JSAS)	2
3	PETRONAS Gambang (Westbound)	2
4	PETRONAS Sg Perak Northbound	2
5	PETRONAS Ulu Bernam Southbound	3
6	PETRONAS Seremban Arah Selatan	2
7	PETRONAS Gambang (Eastbound)	2
8	PETRONAS TTDI	3
9	PETRONAS Jalan Kolam Ayer Lama (JKAL)	2
10	PETRONAS Pedas Linggi Layby Northbound	2
11	PETRONAS Bandar Baru Ayer Hitam	7
12	PETRONAS Persiaran Apec	6
13	PETRONAS KLIA 2	4
14	PETRONAS Solaris Seri Kembangan	3
15	Behrang NB Layby	4
16	PETRONAS KLIA 1	1
17	PETRONAS Juru Layby Nb	2
18	Behrang SB Layby	4
19	PETRONAS Seremban Arah Utara	2
20	PETRONAS Batu 3, Federal Highway	1
21	PETRONAS KM 26 Gambang	2
22	BYD Showroom, Bukit Mertajam (Iroll EV)	2
23	PETRONAS R&R Awan Besar	2

24	PETRONAS Sungai Buloh Layby	2
25	PETRONAS NKVE Northbound	3
26	PETRONAS Bentong R&R	1
27	PETRONAS Pasir Pekan (McD)	2
28	PETRONAS Peramu 2	2
29	Putrajaya Sentral by Zurich	3
30	Kompleks PPJ	3
31	Senawang NB Layby	4
32	PETRONAS Penchala Link (KL bound)	1
33	Senawang SB Layby	4
34	PETRONAS Grand Saga 3	1
35	PETRONAS Subang Airport	2
36	PETRONAS R&R Gunung Semanggol (Southbound)	3
37	PETRONAS BKE 2 Butterworth bound	1
38	PETRONAS SKVE	1
39	Marina Putrajaya	2
40	PETRONAS Kesas (Westbound) Klang	2
41	PETRONAS Rantau, Kerteh	4
42	R&R Perasing	4
43	PETRONAS Padang Tembak, Pengkalan Chepa	2
44	PETRONAS Pekan Lukut	2
45	PETRONAS Jalan Rasah	2
46	PETRONAS BKE 1 Butterworth – Kulim bound	1
47	PETRONAS Elite Layby-Bukit Jelutong	1
48	PETRONAS Penchala Link (Damansara Bound)	1
49	Laman Perdana	3
50	Pahang Technology Park	4
51	PETRONAS Grand Saga 2 (Northbound)	1
52	PETRONAS Kundang (Westbound)	4
53	PETRONAS Kundang (Eastbound)	4
54	Taman Saujana Hijau	3
55	Putrajaya International Convention Centre (PICC)	3
56	Equestrian Park Putrajaya	3
57	R&R Ajil Westbound	4
58	Tian Siang Premium Auto, Ipoh (MINI Showroom)	4

4. Participating Café Mesra Locations:

No	Store Locations
1	PETRONAS NKVE Klang Bound
2	PETRONAS USJ 20
3	PETRONAS Bandar Baru Nilai

4	PETRONAS NPE Taman Desa
5	PETRONAS Puncak Alam 1
6	PETRONAS BT 6 Jalan Ipoh
7	PETRONAS East-West Link
8	LRT Bangsar
9	PETRONAS Prima Saujana 1
10	PETRONAS Olak Lempit
11	PETRONAS Bukit Beruntung
12	NU Sentral
13	PETRONAS Grand Saga 1
14	PETRONAS Ayer Keroh NB
15	UTP Pocket D
16	Simpang Pulai (North Bound)
17	The Pinnacle Sunway
18	PETRONAS Pedas Linggi
19	PETRONAS KLIA 1
20	PETRONAS Subang Airport
21	MRT HKL
22	MRT Ampang Park
23	Alty Hospital
24	First Avenue
25	Centrepont North
26	KLIA 2 Gateway
27	MRT Semantan
28	Menara Exonmobil
29	Horizon Bangsar South
30	PETRONAS KM16 Jalan Gambang
31	PETRONAS Muadzam Shah
32	PETRONAS Persiaran Raya Gua Musang
33	Ambank Group Building
34	Mranti Technology Park (Bus stop)
35	PETRONAS Desaru
36	TM Cyberjaya
37	Subang Skypark - Domestic departure
38	PETRONAS Lingkaran Dalam
39	Menara Ambank
40	Segi Edumetro
41	UNITEN - Student Centre
42	LRT Asia Jaya Station
43	Northern Heart Hospital (NHH)
44	Segi University Kota Damansara
45	PETRONAS Sunway Tambun

46	PETRONAS Bke 2, Butterworth
47	PETRONAS Kerteh 2
48	PETRONAS Bandar Pekan Diraja
49	PETRONAS East Coast Complex (PECC)
50	PETRONAS Lebuhr SPA
51	PS Machang Bypass
52	PETRONAS Bandar Baru Tunjong
53	Menara PJH
54	One Precinct
55	Parkcity Medical Centre
56	Kompleks Kerajaan Parcel F

GENERAL CONDITIONS

1. Gentari reserves the right to cancel, suspend, or modify the Campaign, or any part thereof, in the event of fraud, technical failure, or any other unforeseen circumstances beyond their reasonable control.
2. Gentari reserves the right to disqualify any Participant found to be tampering with the campaign mechanics, violating these Terms, or acting in a disruptive or unethical manner.
3. Any attempts to undermine the legitimate operation of this Campaign may result in disqualification and legal action where applicable.
4. Participants shall not engage in fraudulent or abusive behaviour, including but not limited to multiple account creation or manipulation of the charging system to obtain discount codes unfairly.
5. By participating in the Campaign, Participants agree to release and hold harmless Gentari and their respective affiliates, employees, and partners from any liability, loss, or damage incurred in connection with participation in the Campaign or redemption of the discount.
6. Information provided or submitted in relation to this Campaign is subject to Gentari's Privacy Policy, available at <https://www.gentari.com/privacy-statement>.
7. This Campaign is governed by the laws of Malaysia. Any disputes arising shall be resolved through arbitration under the Asian International Arbitration Centre (AIAC) rules, seated in Malaysia.
8. By participating, Participants agree to comply with and be bound by these Terms and Conditions.